
experience

THOUGHTWORKS / EXPERIENCE DESIGN CONSULTANT

March 2016 - Current

I provide clients with UX expertise through facilitation, research, testing, and interaction design. I help shape the direction of client engagements by achieving understanding of the business and executing an agile, human-centred approach to solving problems and aligning user needs. Currently my role is focused on global stakeholder management, product design, knowledge management, cross-functional team collaboration, and internal communication strategy. My work improves the experience of our people in connecting and collaborating across the globe, working as the sole designer with a distributed team of developers, product owners, and BAs.

THE NERDERY / UX DESIGNER

June 2013 - February 2016

As a designer and UX lead, I planned and executed the UX project approach through workshop facilitation, business discovery, cross-functional collaboration, and interaction design. I facilitated design conversations with stakeholders and team members. I participated in a UX apprenticeship, mentored new designers, and pioneered departmental training initiatives.

education

DAKOTA COUNTY TECHNICAL COLLEGE

A.A.S. Graphic Design, 2008-2010

Member, President's List 2008-2010

Member, Phi Theta Kappa

EVANGEL UNIVERSITY

B.A. Theatre, 2002-2005

Graduated with Cum Laude Honors

Member, Dean's List 2002-2005

words

SPEAKING

Evolution by TW, June 2018

"Design + Dev: So Happy Together"

thoughtworks.com/evolution-by-thoughtworks/content

BKK Web Meetup, October 2017

"Design + Dev: So Happy Together"

slideshare.net/secret/CboN4cSuQxbDal

Enterprise UX, UX BNE, CTO School, LevelUp, and

BA Brisbane Meetups, Feb-Oct 2017

Various topics: Design + Dev, UX 101, Improv + Design

UX Australia, August 2015

"Just Say 'Yes': Using Improv to Enhance Design Skills"

ow.ly/PNEwE

WRITING

UX Mastery, May 2016

ow.ly/s0q0305sQoS

O'Reilly Radar, January 2015

ow.ly/lh23C

UX Magazine, April 2014

"Yes, and' the Improv of UX"

ow.ly/lh19E